

# HELP & ASSIST - Backlit Braille Buttons, Multi User



The Help and Assistance panels are vandal resistant and designed for installation at railway stations, bus depots/stops, universities, town centres, ports, remote facilities, office blocks, refuge stations, airports, leisure facilities and shopping centres.

The panels can be brightly coloured with backlit stainless steel or DDA halo illuminated, tactile buttons.

Engraving can be added to provide specific information. Where the location is remote or it is not possible to install a telephone line, a mobile phone SIM can be used making the system wireless (apart from requiring power).



A user simply presses the required button and the destination telephone will ring, call progress is indicated via the Electronic Voice Assist™. The call is answered and conversation may take place. If the call has to be terminated the operator is able to call the Help/Assistance panel and reassure the caller or relay instruction.

If the call is not answered within a certain time, the system will call up to 8 other numbers until the call is answered. A camera could be fitted to the system and linked to either a monitor or become part of an existing CCTV system.

It is possible for the operator to activate relays that carry out different functions from opening doors or barriers to activating an alarm or lighting. The call could even go through to a recorded information service.

